

15 Dec 2005, CCBE Conference, Madrid



European Commission

European eGovernment and the Legal Profession

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eGovernment



European Commission

EU eGovernment Policy



European Commission

eGovernment is about:

Modernization and innovation

in public administrations

ICT + organisational change + new skills

for better public services, democracy, public policies

Efficiency, inclusiveness, democracy, transparency

good governance with ICT

eGovernment

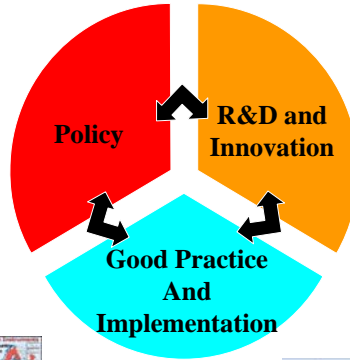
Communication on eGovernment, 26 Sept 2003

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eGovernment in EU context



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Structural Funds



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State of Play



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- National and regional action plans and strategies
- Online availability > 90%; from information → transaction
- 50% of citizens and business accessed government websites in 2004; citizens doubled from 2003-2004
- eGovernment is real: e.g. benefits in time and cost savings
- Now from availability to widespread impact and innovation, e.g. eGovernment Awards and Good Practices



- *New policy being defined:*
 - *Manchester Ministerial Declaration (24 Nov 2005)*
 - *eGovernment Action Plan (Spring 2006)*



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eGovernment Award Winners



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- **KSI ZUS Pensions Poland:** secure filing of pension information, by citizens, businesses, intermediaries, for 20 million people. Over 250 million documents each year.
- **EID Electronic Invoicing Denmark:** 15 million transactions a year, saving €150 million per year for taxpayers, €50 million for companies; mandated by law, SMEs support.
- **Kadaster-on-line land registry Netherlands:** national land registry information, 6000 registered clients, 45,000 users. Strong potential for national & regional replication.
- **Revenue Online Service taxation Ireland:** secure, easy, 24/7 tax filing; 65% take-up in 2005; € 8.3 billion in payments. Shift to compliance and investigative work.

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Manchester Ministerial Declaration 24 Nov 2005



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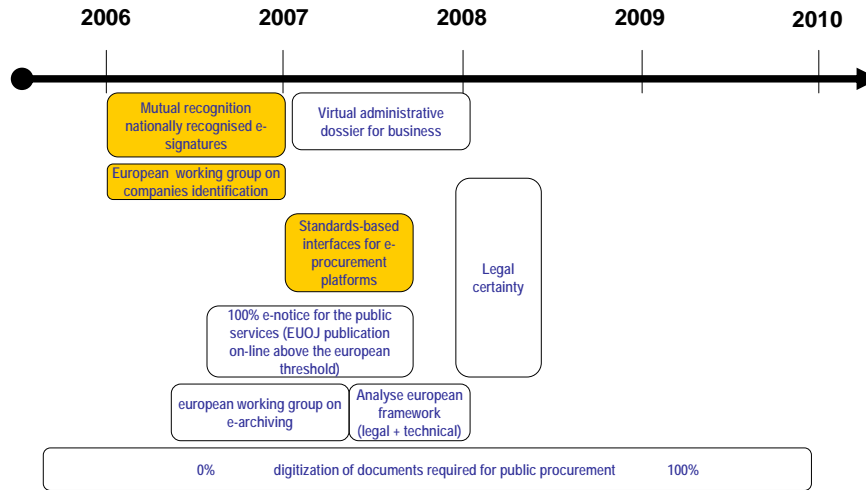
- **No citizen left behind – inclusion by design**
 - By 2010 all citizens become major beneficiaries
 - By 2010 innovative ICT, trust, awareness, skills for inclusion
- **ICT for efficient and effective government**
 - By 2010 high user satisfaction
 - By 2010 adm burden reduction, efficiency, transparency, accountability
- **Delivering high impact services**
 - By 2010 100% e-procurement available, 50% take-up
 - By 2010 deliver other high impact services for growth and jobs
- **Trusted access by means of eIDM* across the EU**
 - By 2010 interoperable eIDM for public services across the EU
 - By 2010 electronic document recognition framework

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* Electronic identification and authentication management for public services

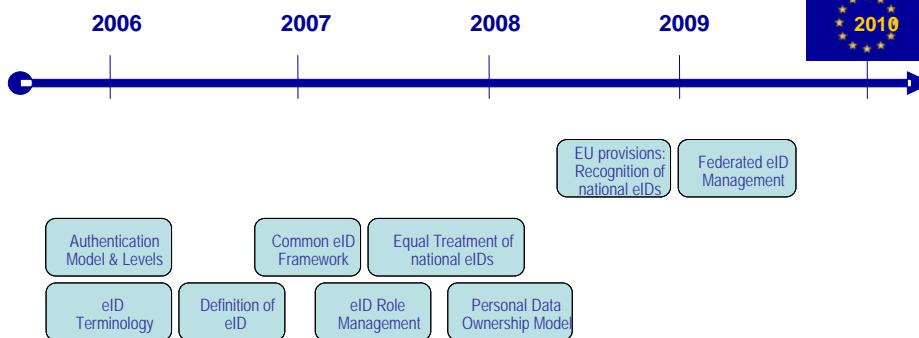
Roadmaps, including legal issues public e-procurement



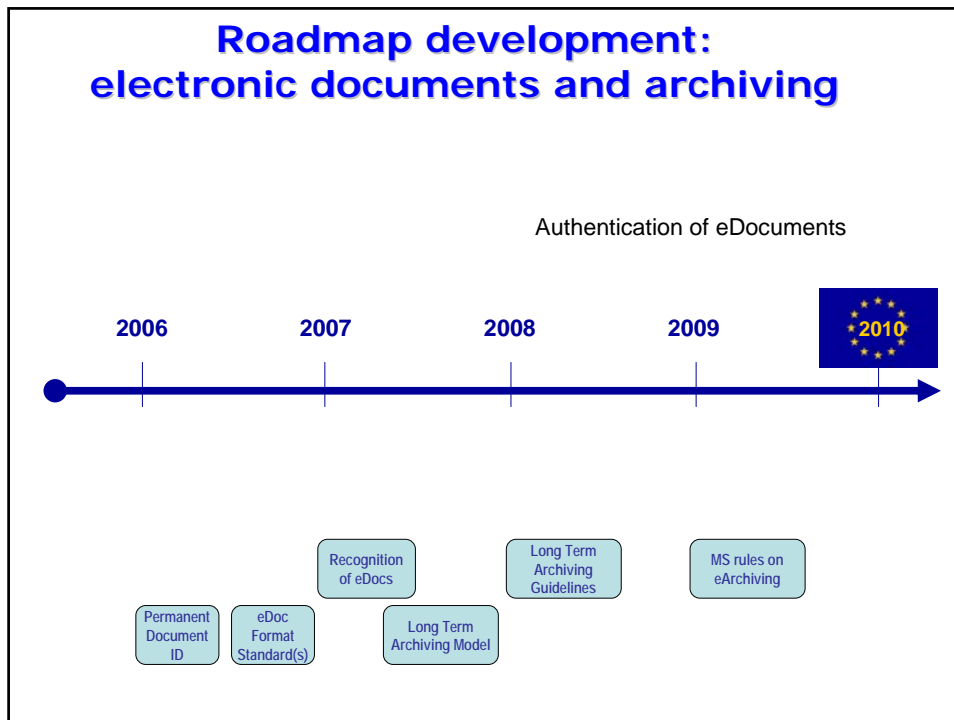
Roadmaps, including legal issues: electronic identity management



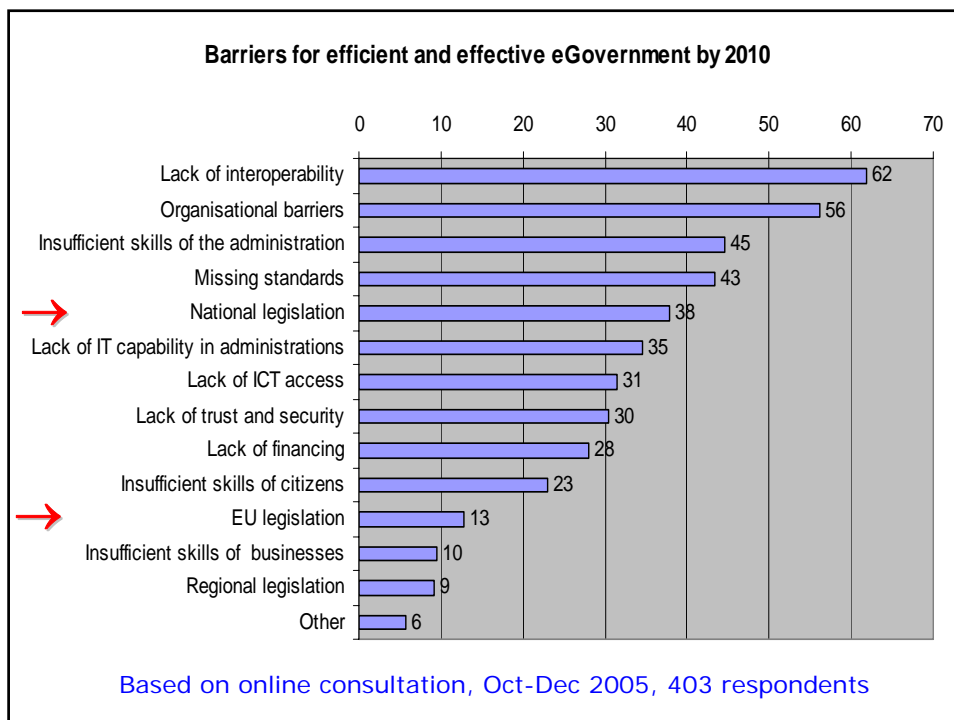
BUNDESKANZLERAMT  ÖSTERREICH
eGovernment eID and Authentication

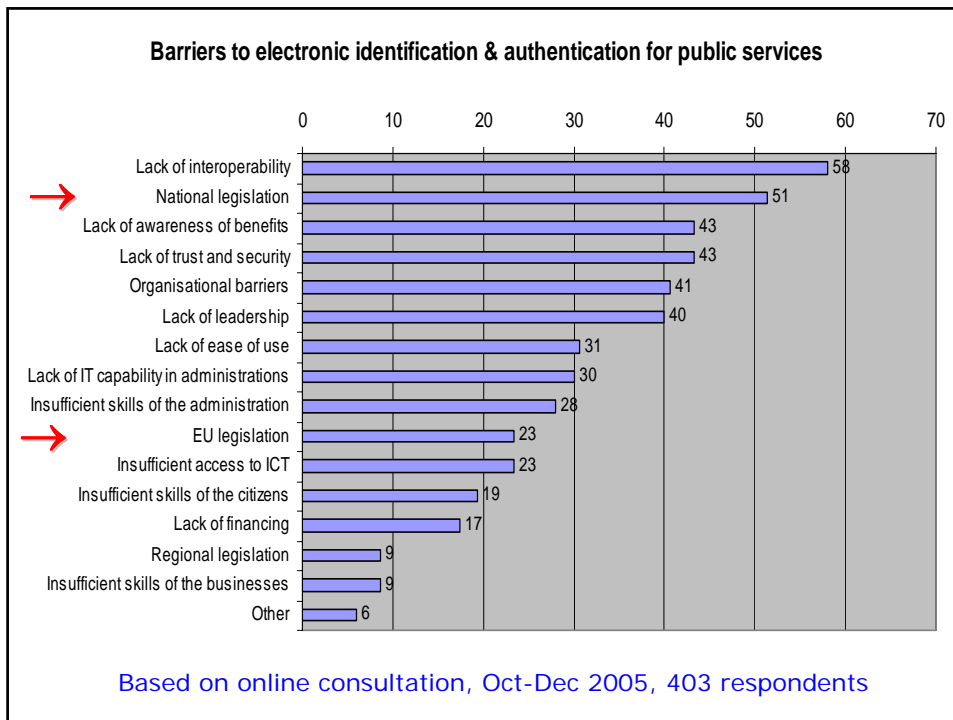


Roadmap development: electronic documents and archiving



Barriers for efficient and effective eGovernment by 2010





Innovating with EU eGovernment Research

"ICT for Innovative Government"




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Secure cross-border eGovernment
Very large scale, heterogeneous, cross-border architectures/ infrastructures; pan-European eGovernment eID,...


Intelligent, personalised eGovernment services for all
Intuitive interaction, inclusion, multi-channel service delivery platform, context-awareness, privacy protection & enhancement,

Adaptive and proactive eGovernment
Knowledge-based, legal and administrative process models, tools for administrative management, technologies for transparency, diversity, multi-level governance,...

eParticipation
Formulation and enactment of democratic decisions, scalable large scale dialogues, new forms of interactivity, Active Citizen,...







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Legal issues in EU research projects and policy studies



Facebook Group

- GUIDE: interoperable eID architecture
- E-Court: electronic court proceedings
- E-Power: analysis of legislation for consistency
- Ontogov: consistency systems/processes with law
- eJustice: cross-border court cases with eID
- E-Vote, E-Poll: electronic voting/polling
- Legal barriers in eGovernment: study and expert group, data protection, liability, transparency, administrative law...; country examples

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Building on reality: eGovernment Good Practice Framework

Description Template

Assessment self or expert

Criteria, methodologies, tools

Transfer tools

Legal, technical, skills, organisational, funding

Labels



Cases, events, networks

www.egov-goodpractice.org

Good Practice Cases Database



eGovernment
Good Practice Framework



Partner sites

Cases, info, expertise, actions

Events

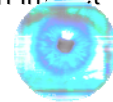
Local, regional, national, EC, private

Conclusion



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- eGovernment is now moving into a new phase: from availability to widespread benefits and impact
- Legal barriers mostly perceived at national level
- Several EU projects and studies could be of direct interest for CCBE
- Towards interoperable eIDM by 2010 with political support in Ministerial Declaration and within new EU eGovernment Action Plan developing roadmaps, projects, studies, and real-life high impact application areas



More...



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eGovernment website

europa.eu.int/egovernment_research

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