





Public Presentation of the CCBE-ELF Guide on the use of artificial intelligence by lawyers and law firms in the

Introductory remarks



James MacGuill
CCBE President

Péter Szabó Chair of the Board of Directors of ELF



The digitalisation of Justice in Europe



Petar Vitanov

Member of the European Parliament, Rapporteur on the European Parliament's report on Al in criminal law, Shadow rapporteur on the Al Act

Ingrid Bellander Todino

Head of the Fundamental Right policy unit, DG Justice of the European Commission



Presentation of the Guide on the use of AI by lawyers and law firms in the EU



Dr. Péter Homoki

Author of the Guide on the use of AI by lawyers and law firms in the EU





Guide on the use of Artificial Intelligence-based tools by lawyers and law firms in the EU

Al4Lawyers Phase 3

A presentation of the AI4LAWYERS project by **Peter Homoki**JUST /JACC/EJU/AG/2019, Grant n: 881527



Outline

The AI4Lawyers project and CCBE's previous work

The work method:

Why and for what purpose and was the guide created?

Why is this important not only for lawyers, but for society?

Terminology: AI and other novel technologies

Categories

Drafting support tools

Document analysis

Text retrieval and case law analysis

Speech to text

Chatbots

Other assistance in internal office admin

Scenarios

Risks of professional obligations



Al4Lawyers: the project

ELF (Project coordinator) & **CCBE** (Partner) 1st April 2020-31st March 2022

Objectives:

- 1. To create an overview of the average state of the art of the IT capabilities of lawyers and law firms in the EU
- 2. To identify the opportunities and barriers in the use of natural language processing tools in SME law practices
- 3. Drafting a guide on the use of AI by lawyers and law firms in the EU (Action Plan 2019-2023)
- 4. To keep EU lawyers, Bars and stakeholders about the project and its results and to promote the guide





AI4Lawyers – Artificial intelligence for lawyers: Guide on the use of AI and other novel IT technologies by European lawyers and law firms

OVERVIEW ON THE "AVERAGE STATE OF THE ART" IT CAPABILITIES OF LAW FIRMS IN THE EUROPEAN UNION AND GAP ANALYSIS COMPARED TO US/ UK/CANADA BEST PRACTICES



FEBRUARY 2021

European Lawyers Foundation

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AI4Lawyers – Artificial intelligence for lawyers: Guide on the use of AI and other novel IT technologies by European lawyers and law firms

Call: JUST-JACC/EJU/AG/2019, Grant number: 881527

Work Package 2 - Deliverable 2.2 - Public

OPPORTUNITIES AND BARRIERS IN THE USE OF NATURAL LANGUAGE PROCESSING TOOLS IN SME LAW PRACTICES



26 November 2021

European Lawyers Foundation

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Previous work of CCBE in this field (besides the two reports)

- CCBE Guidelines on the Use of Cloud Computing Services by Lawyers (7 September 2012)
- CCBE Comparative Study on Governmental Surveillance of Lawyers' Data in the Cloud (2014)
- CCBE Guide on the Use of Online Legal Platforms (29 June 2018)
- CCBE Considerations on the Legal Aspects of AI (2020)

The work method



Objective

How lawyers will be able to use the opportunities provided by AI tools? How could such tools help small firms?

to assist in understanding how some currently popular categories of such tools work and how they can be put at the service of lawyers in a way that does not undermine their professional obligations

→ easy-to-read, but detailed guide with some technicals



Lawyers have to respond to

a more digitised society changing client requirements

increase in the amount of data generated at the level of society (e.g. digital evidence to be processed, changing court processes)

→ we have to understand, embrace and adapt to these changes

Al tools are part of these transformative changes

Al is not about letting technical providers take work from lawyers

Provide opportunities for smaller firms to e.g.

compete successfully with larger firms in new areas

improve workflows and increase added value of their work



not product centered

which tools to use?

how to use the tools?



but didactic

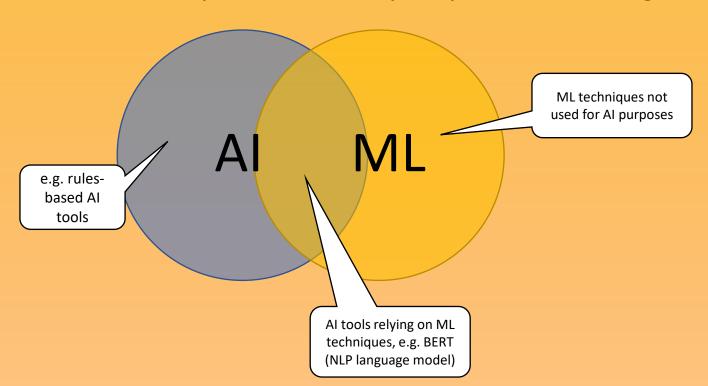
what should you expect from such tools, how these tools work? in what directions they may develop in the future? what are the lawyers' opportunities?

Al and other novel technologies and other terminology = how we use it

AI tools imitating human capabilities? or system agent interacting with its environment?

more of an objective & a marketing term = different meanings

ML a way of operation: parameters of the procedure change (improves) based on the previous examples provided during "training"



What is NLP? (Deliverable 2.2)

lawyers work with the language; we consider it normal for language to have multiple meanings and different interpretation ...

computational linguists and other computer scientists also focus on this job, but from the point of view of **automation**. that's natural language processing.

one distant objective, huge area of research:

how does human understanding work, can we automate that somehow? can we approximate human understanding by a machine?

what language is the text in? what's the role of a word in a sentence?

how can we create good quality text from components? how can we imitate human voices by machines? or transcript speech to text?

a collection of very different techniques

extracting symbols from text; discovering relationships between words based on statistical relationships and context (word embedding, subword level etc.)

rule-based or ML-based etc.

Categories of AI tools

Drafting support tools

writing assistance; document assembly; other data-to-text

Document analysis

how multiple levels of classifiers and information extraction work

Text retrieval and case law analysis

changing objectives of legal research: relevancy, semantic search, argument mining, three levels of analysis CNB (informative, analytical, predictive/simulative?)

Speech to text: advanced transcription tools and voice assistants

Chatbots: client facing techniques in platforms and virtual worlds

Other assistance in internal office administration work:

from time tracking to surveillance, AI in filing/managing docs etc.

Scenarios of how the (future) Lawyer uses AI tools

a narrative of tools that are theoretically possible even today (but without regard to market realities, corpus etc.)



- 1. Bilateral contract negotiations on a separate platform for a client
- 2. Client meeting (booked with a chatbot, carried on a messaging platform) with automated *client intake*
- 3. A simple *lease agreement is needed* very quickly, w/ some customisations needed
- 4. "It's the future, so doorbells sing" unless they are broken, then lawyers are needed; estimating workload and *preparing submissions*
- 5. Legal review of smart contracts for a new decentralised application (dApp)



using cloud computing and online platforms for AI tools: + easy to implement and use, - extraterritoriality, risks of losing access to data, vendor lock-in

relying on results without proper explanation and understanding: popularity of black box language models ↑, "explainability how lawyers understand it"≠ researcher's "XAI", little transparency on how AI tools work, brittleness, bias etc.

privacy: lack of transparency on reuse of data, problems of anonymisation, reverse-engineering trained models to reveal original information

competence and the dangers of trying out new technologies: FOMO, lack of proper understanding, understanding "how technology works" vs. understanding "how technology affects society"

competence and balancing promises with actual capabilities: dangers of overpromising and underdelivering — technical capabilities multiply reach, but no such scalability at the delivery of services with mandatory human overview

client confidentiality: putting risks to client ahead of concerns of costs and uniform technical processes

independence of lawyers: business pressure from successful AI tools (and platforms) to accept solutions that restrict independence



Panel discussion 1: The digital transformation of law firms challenges and opportunities



Thierry Wickers

3rd Vice-President of the CCBE



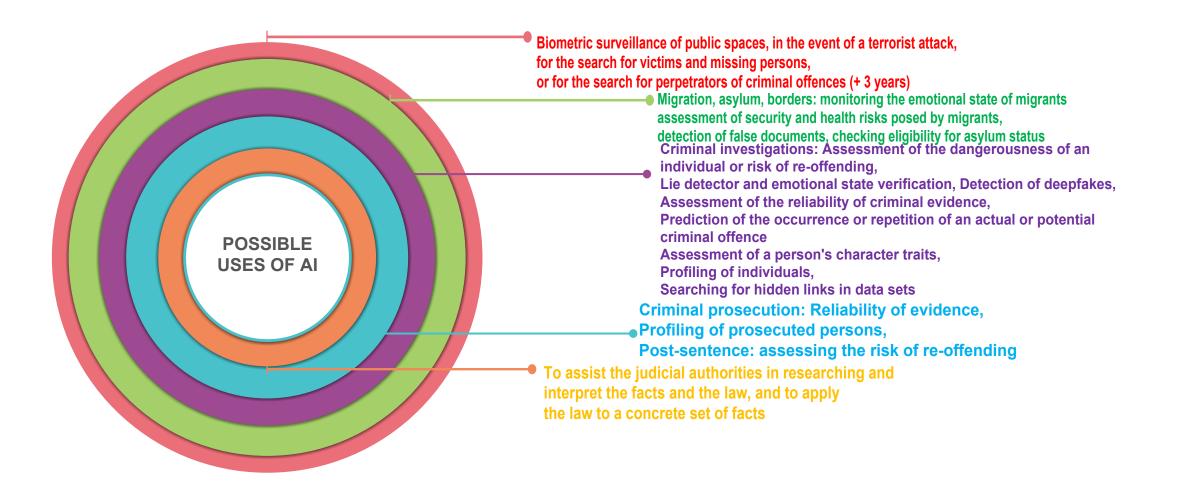




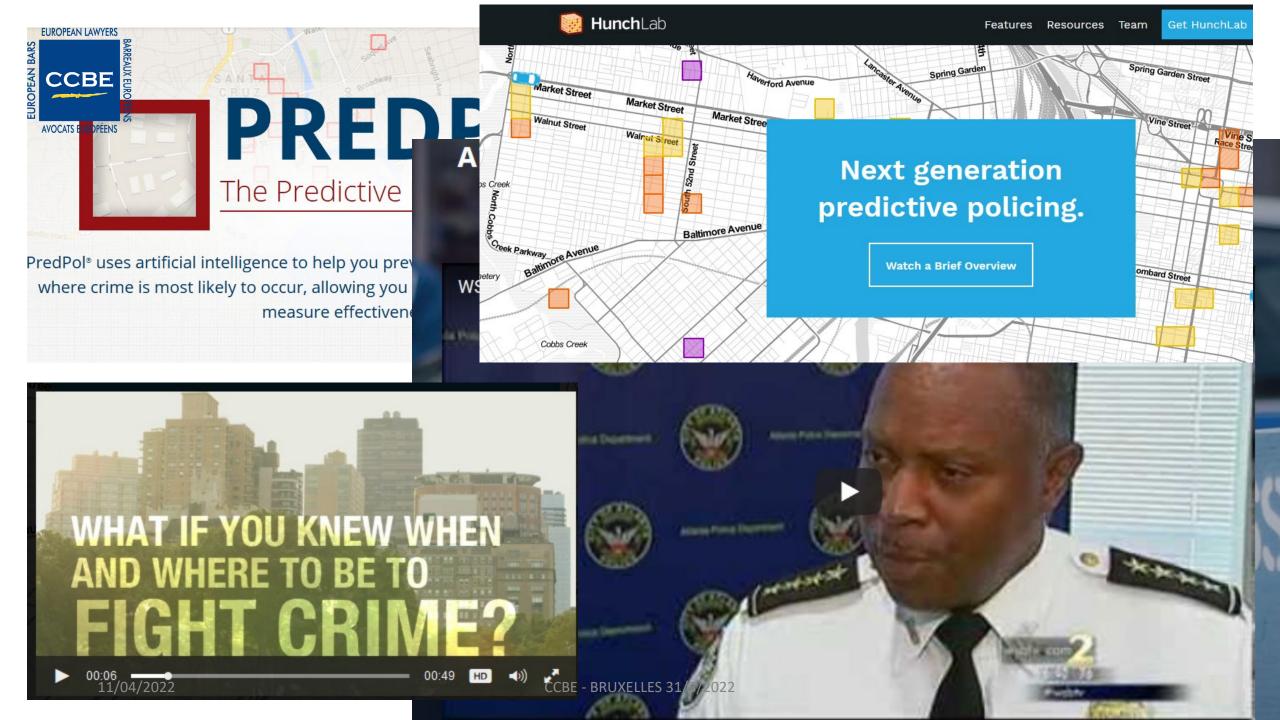
Elise Hecq
INCUBRUX (European Incubator of the Brussels Bar)

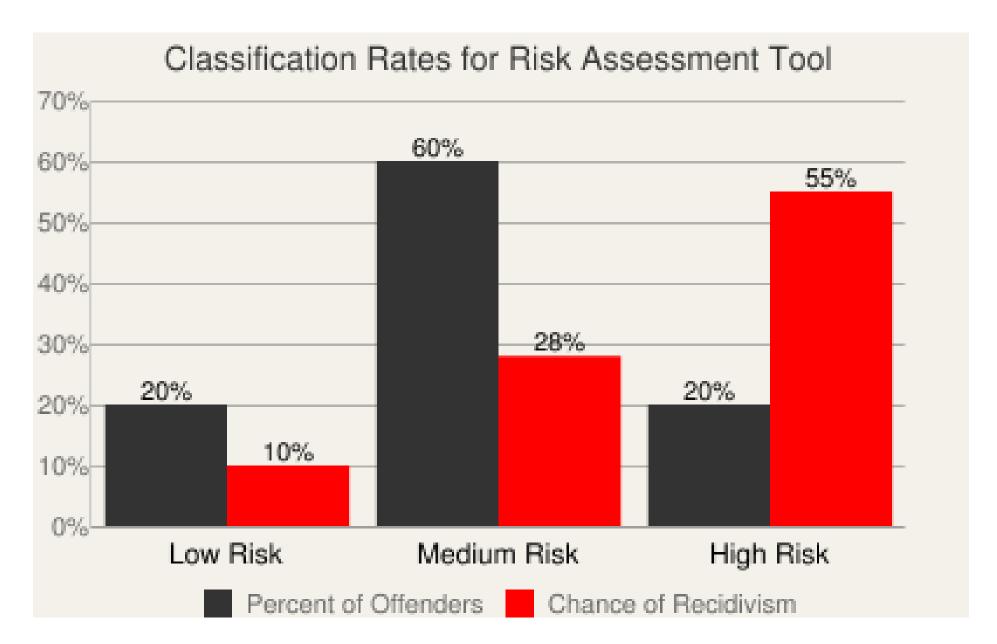
Moderated by Simone Cuomo, Secretary-General of the CCBE

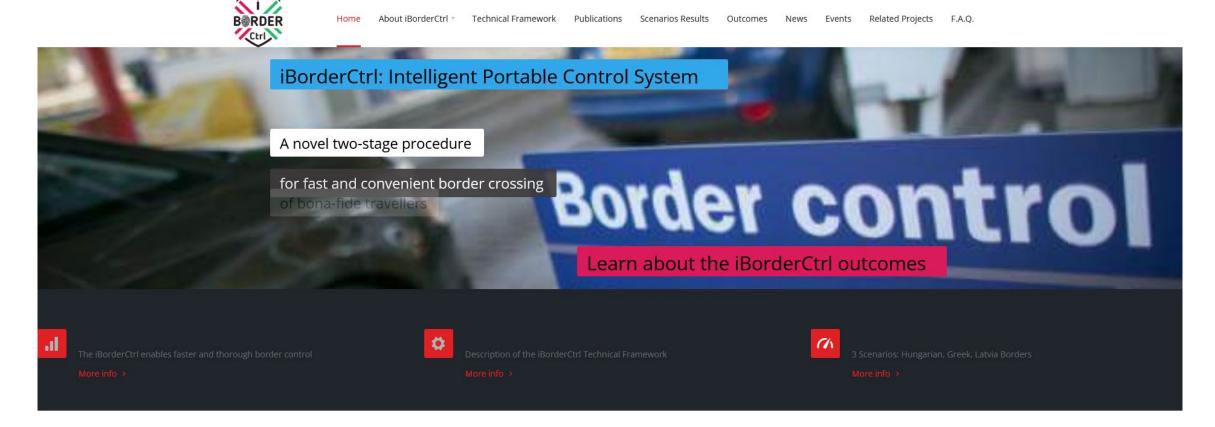
















A general approach for predicting the behavior of the **Supreme Court of** the United States

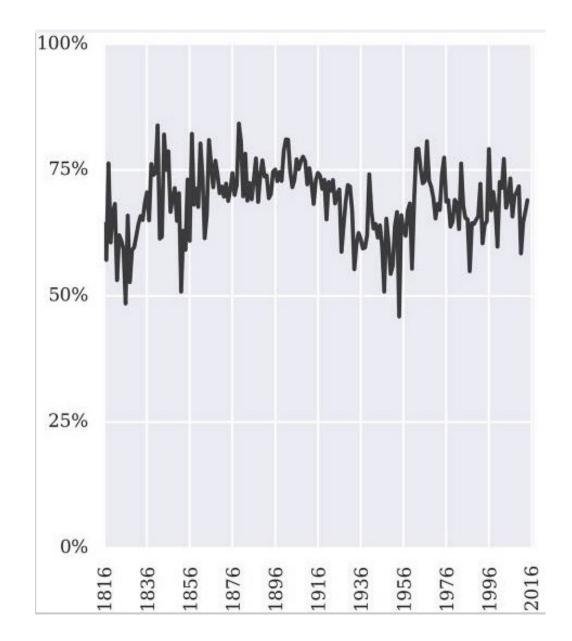
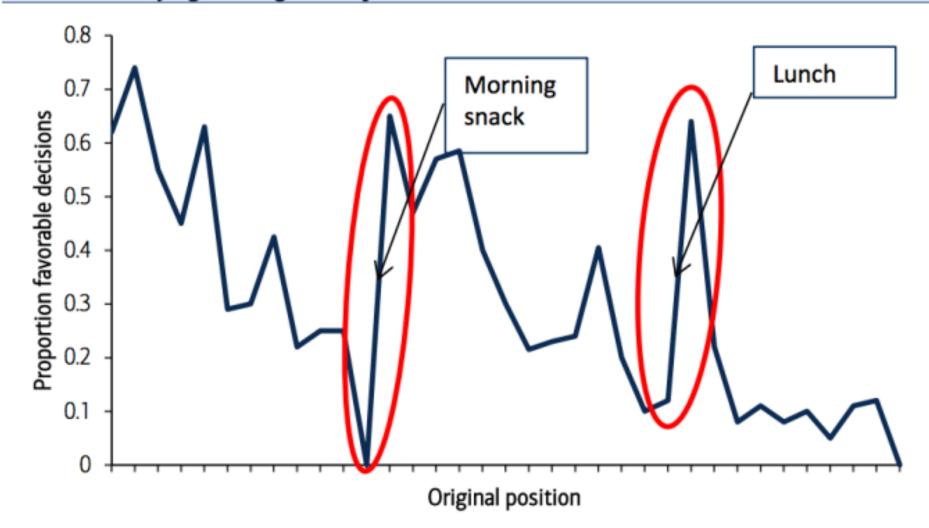
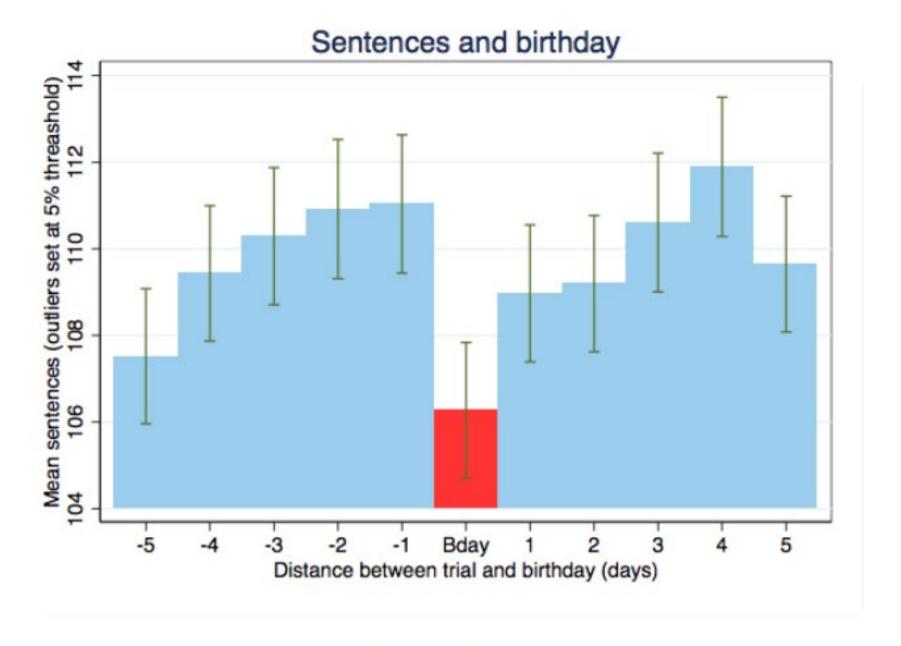


Chart 14: Israeli judges are significantly more lenient after a food break

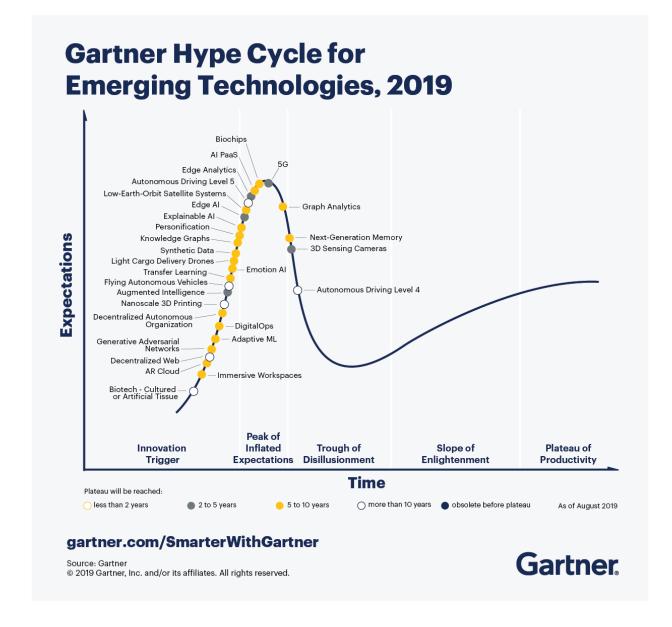


Source: Danziger et al 2011

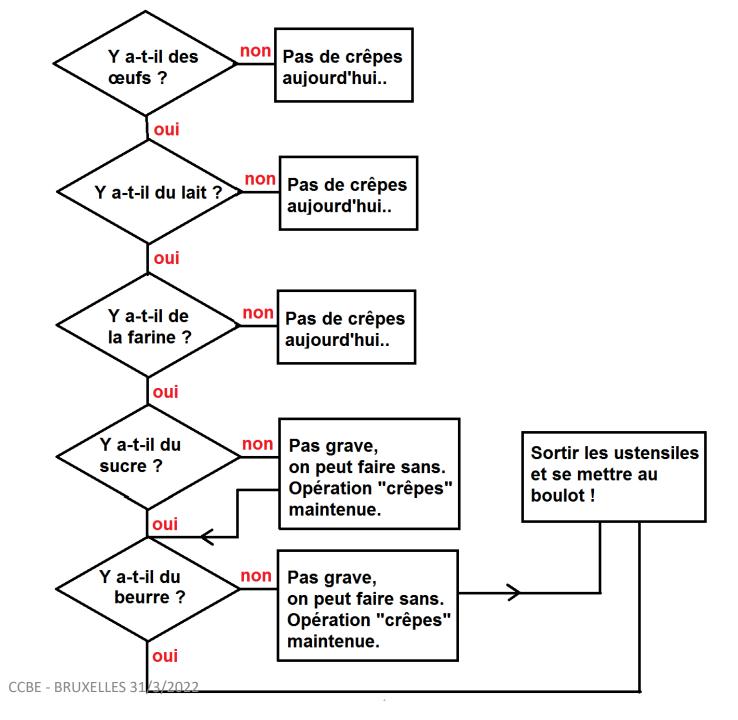




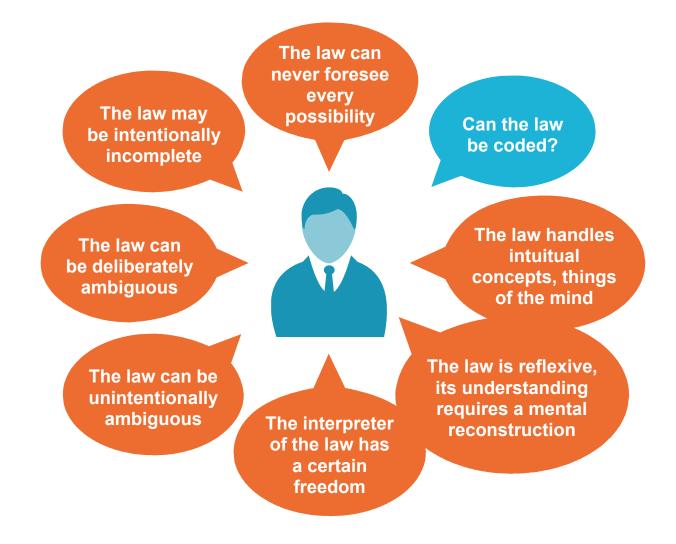




CODE IS LAW









There is no such thing as just following the rules, there is no such thing as "language meaning"; there are only meanings in contexts...The "bare text" of the Constitution is no text at all, just somemarks on paper »

(Walter Ben Michaels)



Natural language processing (NLP)

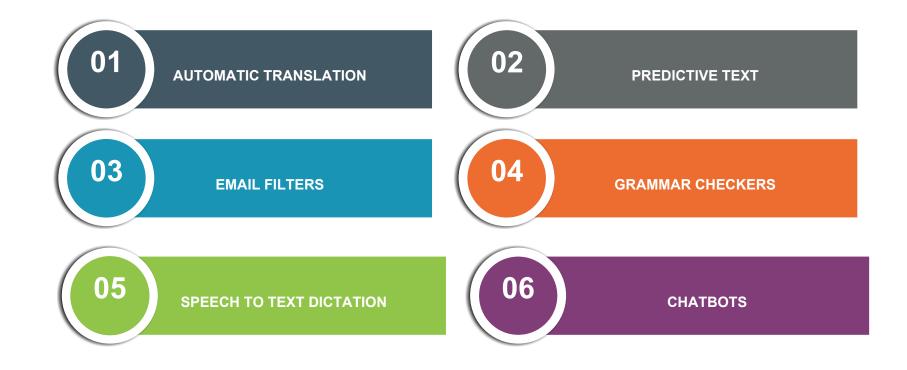
• NLP combines computational linguistics—rule-based modeling of human language—with statistical, machine learning, and deep learning models. Together, these technologies enable computers to process human language in the form of text or voice data and to 'understand' its full meaning, complete with the speaker or writer's intent and sentiment.



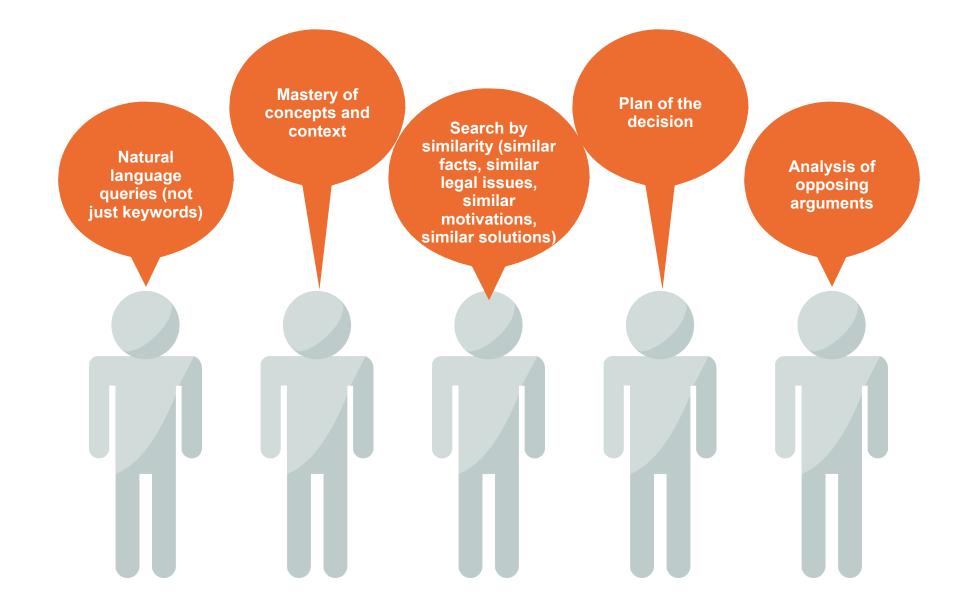


















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Predictice

SOLUTIONS V

RESSOURCES V

TARIFS

Au cœur de la justice

Le moteur de recherche et d'analyse choisi par 2 000 professionnels du droit

7 jours d'essai offerts





le sms est-il un moyen de preuve admissible



Cass. com., 10 févr. 2015, n° 13-14.779

Publié au bulletin - Cassation part

contrat de travail, execution employeur pouvoir de direction etendue contrôle et surveillance des salariés

procédés de contrôle validité

... Mais attendu que les messages écrits (*short message service" ou SMS) envoyés ou reçus par le salarié au moyen du ... qu'ayant retenu que les SMS à caractère non marqué "personnel" émis et reçus sur du matériel appartenant à la ... la Convention de sauvegarde des droits de l'homme et des libertés fondamentales rendant irrecevable ce mode de preuve ... de tels messages ne comportant pas de champ « objet » ; qu'en énonçant cependant que tant les courriels que les SMS ...







Cass. civ., 1re, 17 juin 2009, n° 07-21.796

Publié au bulletin - Cassation

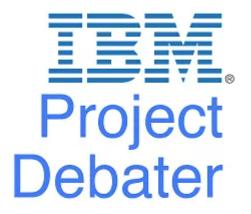
divorce, separation de corps preuve moyen de preuve admissibilité exclusion cas caractérisation

... Attendu qu'en matière de divorce, la **preuve** se fait par tous **moyens**; **que le** juge ne peut écarter des débats un élément ... viole les articles 259 et 259-1 du code civil, une cour d'appel qui écarte des débats des minimessages, dits **SMS** ... Sur le **moyen** unique ... de **preuve** que s'il a été obtenu par violence ou fraude ...









Most children who play violent video games do not have problems

Exposure to violent video games decreases pro-social behavior

Violent video games cause adolescents to cmmits acts of real-life agression

Video game play is part of an adolescent boy's normal social setting







Panel discussion 1: The digital transformation of law firms challenges and opportunities



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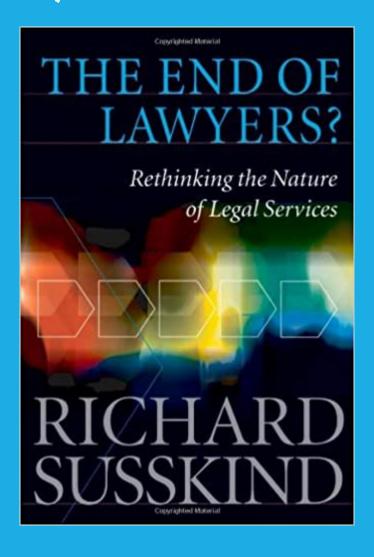
The Digital transformation of law firms — challenges and opportunities

The view of the Brussels Incubator of the Brussels Bar and presentation of its activitities



Elise Hecq - Member of INCEUBRUX
Vinciane Gillet - President
Michel Segers - Treasurer

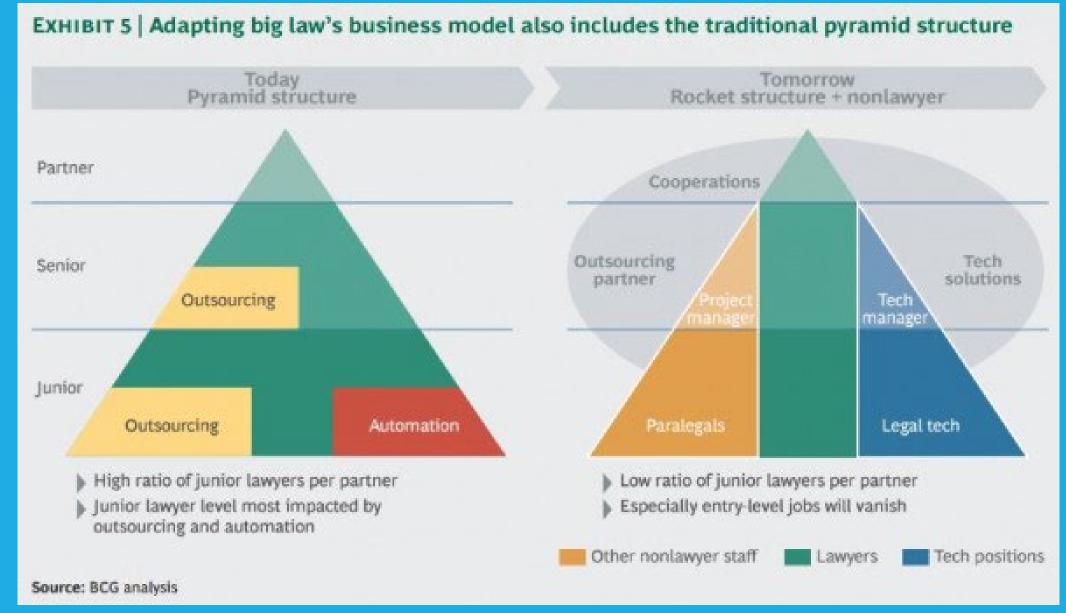
RICHARD SUSSKIND (2008): THE END OF LAWYERS?



BOSTON CONSULTING GROUP (2015): THE END OF LAWYERS?



BOSTON CONSULTING GROUP: NEW BUSINNES MODEL?



2015: TOMORROW'S LAWYERS

OXFORD

TOMORROW'S LAWYERS

An

Introduction

to Your

Future

RICHARD SUSSKIND

2022: SUSSKIND: "HARDER THAN EXPECTED" TO REDUCE LEGAL WORK TO LAWYER-FREE PROCESS

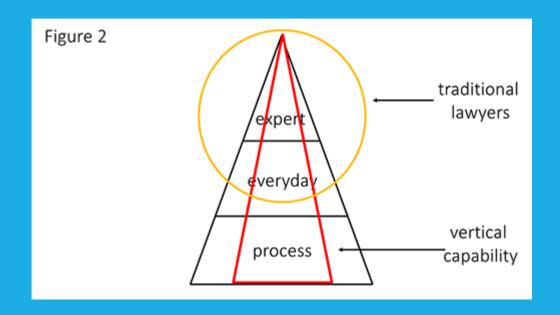
"Though the continued success of the traditional business model meant law firms saw little need to change substantially – they were not on the fabled burning platform – this ignored the fact that many in-house legal departments were."

IRRATIONAL LEGAL MARKET?

"Despite this apparent demand for great change, the legal market does not seem to have responded rationally. In the global legal market, roughly of the value of \$850-900 billion, just over 1.5 percent is currently served by alternative providers.

Why has the evident demand for change been met neither by entrepreneurial law firms nor by an avalanche of new players and disruptors? How can this apparent market failure be explained?"

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WHAT DOES THE INCUBATOR DO











WHAT DOES THE INCUBATOR DO (II)











WHAT DOES THE INCUBATOR DO (III)





WHAT DOES THE INCUBATOR DO (IV)











Michel Segers

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Gregory Lewkowicz

Treasurer
Lawyer NOAB
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President
Lawyer
Gillet Lex

President
Professor ULB







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Panel discussion 2: The do's and don'ts – can Al deliver Justice?



Panagiotis Perakis

1st Vice-President of the CCBE

Iliana Kosti Member of the CCBE's IT Law Committee





Eike Gräf
Policy Officer, Fundamental Rights Policy Unit, DG JUST, European
Commission

Griff Ferris
Legal Advisor on AI in criminal justice, FairTrials





Moderated by Alonso Hernández-Pinzón, Managing Director of ELF



The Al Act and the use of Al systems in the context of justice

Eike GRAEF

Intro

- All data is about the past
- We cannot predict the future with certainty
- Opacity is a challenge when the stakes are high



Risks to fundamental rights

- Use of AI can pose risks in different ways, e.g. use for decision-making (HR) or for surveillance (RBI), or by adding opacity to existing processes.
- Key rights: data protection, privacy, non-discrimination, consumer protection, good administration, social security and assistance, freedom of expression, freedom of assembly, education, asylum, collective bargaining and action, fair and just working conditions, and to access preventive care.
- In the context of justice: procedural rights



Objectives of the AI proposal

Protect safety & fundamental rights, foster uptake.

Help compliance and enforcement of existing acquis in view of opacity. Need for info to ascertain legality.

Challenge: horizontal proposal for a broad array of different technologies. (Annex IV preceded by "as applicable").



Definition and technological scope of the regulation (Art. 3)

Definition of Artificial Intelligence

- Definition of AI should be as neutral as possible in order to cover techniques which are not yet known/developed
- Overall aim is to cover all AI, including traditional symbolic AI, Machine learning, as well as hybrid systems
- ► Annex I: list of AI techniques and approaches should provide for legal certainty (adaptations over time may be necessary)

"a software that is developed with one or more of the techniques and approaches listed in Annex I and can, for a given set of human-defined objectives, generate outputs such as content, predictions, recommendations, or decisions influencing the environments they interact with"



Annex I

Al techniques and approaches covered

- Machine learning approaches, including supervised, unsupervised and reinforcement learning, using a wide variety of methods including deep learning;
- Logic- and knowledge-based approaches, including knowledge representation, inductive (logic) programming, knowledge bases, inference and deductive engines, (symbolic) reasoning and expert systems;
- Statistical approaches, Bayesian estimation, search and optimization methods.



High-risk Artificial Intelligence Systems (Title III, Annexes II and III)



Certain applications in the following fields:

SAFETY COMPONENTS OF REGULATED PRODUCTS

(e.g. medical devices, machinery) which are subject to third-party assessment under the relevant sectorial legislation

- CERTAIN (STAND-ALONE) AI SYSTEMS IN THE FOLLOWING FIELDS
 - Biometric identification and categorisation of natural persons
 - Management and operation of critical infrastructure
 - Education and vocational training
 - Employment and workers management, access to self-employment

- Access to and enjoyment of essential private services and public services and benefits
- ✓ Law enforcement
- Migration, asylum and border control management
- Administration of justice and democratic processes



Annex III

HIGH-RISK AI SYSTEMS REFERRED TO IN ARTICLE 6(2)

6. Law enforcement:

- (d) All systems intended to be used by law enforcement authorities for evaluation of the reliability of evidence in the course of investigation or prosecution of criminal offences;
- 8. Administration of justice and democratic processes:
 - (a) All systems intended to assist a judicial authority in researching and interpreting facts and the law and in applying the law to a concrete set of facts.



Requirements for high-risk AI (Title III, chapter 2)

Establish and implement risk management processes

&

In light of the intended purpose of the Al system

Use high-quality training, validation and testing data (relevant, representative etc.)

Establish documentation and design logging features (traceability & auditability)

Ensure appropriate certain degree of **transparency** and provide users with **information** (on how to use the system)

Ensure **human oversight** (measures built into the system and/or to be implemented by users)

Ensure robustness, accuracy and cybersecurity

Overview: obligations of operators (Title III, Chapter 3)



Provider obligations

- ► Establish and Implement quality management system in its organisation
- ▶ Draw-up and keep up to date technical documentation
- ▶ Logging obligations to enable users to monitor the operation of the high-risk Al system
- ▶ Undergo conformity assessment and potentially re-assessment of the system (in case of significant modifications)
- ▶ Register AI system in EU database
- ► Affix CE marking and sign declaration of conformity
- ► Conduct post-market monitoring
- ► Collaborate with market surveillance authorities

User obligations

- ▶ Operate Al system in accordance with instructions of use
- ► Ensure human oversight when using of Al system
- ► Monitor operation for possible risks
- Inform the provider or distributor about any serious incident or any malfunctioning
- Existing legal obligations continue to apply (e.g. under GDPR)







Relevant, representative, appropriate statistical properties, including as regards the persons on which the system is to be used

Take into account **specific geographical**, **behavioural or functional setting** within which the AI system is intended to be used

▶ presumption of compliance (Art. 42) if AI system has been trained and tested on data concerning that specific geographical, behavioural and functional setting

Legal basis to process special categories of personal data for the purposes of ensuring bias monitoring, detection and correction

Art. 11 & Annex IV - Technical documentation

Her Barrier Ba

Demonstrate
compliance with
requirements &
enable authorities
and notified bodies
to assess such
compliance

Drawn up before AI system is placed on the market and kept up-to date

Contain at least (Annex IV):

- ▶ general description of the AI system
- ▶ detailed description of the elements of the AI system and of the process for its development
- ► detailed information about the monitoring, functioning and control of the AI system
- ▶ detailed description of the risk management system
- ► (as applicable) description of any change made to the system through its lifecycle
- ▶ list of harmonised standards applied or description of other technical solutions adopted
- ► copy of the **EU declaration of conformity**
- detailed description of the system to evaluate the AI system performance in the postmarket phase



Art. 13 - Transparency & information to users

(Users have to comply with fundamental rights obligations)

- **►** Instructions
- ► Characteristics, capabilities and limitations of performance of the Al system
 - ▶ when appropriate, specifications for the input data, or any other relevant information in terms of the training, validation and testing data sets used, taking into account the intended purpose of the AI system.
- **►**(...)



Art. 64 - Access to data and documentation

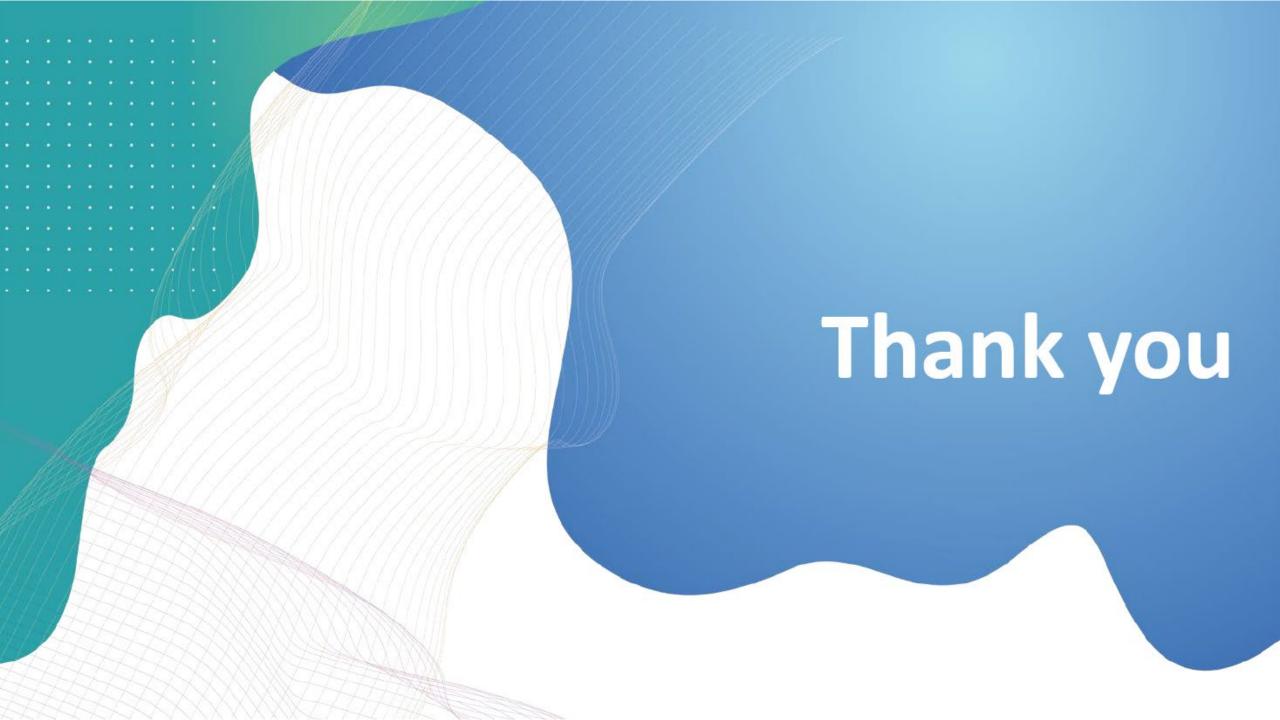
- Enhances ex-post supervision in view of fundamental rights
 - Access to documentation (64.3)
 - Testing (64.5)
- Dynamic: "grows" with Annex III
- Coordination to keep burden for users + providers low



Next steps and other activities

- Co-legislators discuss
- Standard setting bodies prepare their activities
- Important to ensure capacities for authorities
- DG JRC is doing research e.g. into risk assessment systems
- EU Justice Scoreboard keeps track of the digitalisation of national justice systems
- Various funding activities





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